Refund and Return Policy

If you are not 100% satisfied with your products please reach out to us at 806.454.9370 or hello@theivygardeninfusionlounge.com. Refunds and returns are approved on a case by case basis. Please note, refunds will exclude any and all original shipping and handling charges, as well as any costs incurred for return shipping. Refunds will be made only to the original credit card used to purchase the returned product. Ivy Garden Wellness and Aesthetics can only accept returns and refunds for those products bought from Ivy Garden Wellness and Aesthetics. We are unable to offer returns or refunds for products brought directly from ZO®️ Skin Health or other retailers.